

Dyaco UK Safeguarding Policy

As a dedicated fitness equipment supplier, Dyaco UK fully acknowledges and prioritises the duty of care to safeguard, protect, and promote the welfare of children. We are firmly committed to ensuring that our safeguarding practices align with statutory responsibilities, government guidance, and the stringent requirements set forth by the regulatory body.

Our unwavering commitment to upholding the highest standards of safeguarding is reflected in all aspects of our operations, from the design and manufacturing processes of our products to their distribution and customer support. We recognise the vital importance of creating a safe environment for children and strive to consistently comply with best practices to guarantee their well-being and protection.

Compliance with Regulations:

We strictly comply with all applicable local, national, and international regulations, industry standards, and guidelines relevant to fitness equipment safety. Our products will meet or exceed the safety requirements imposed by regulatory bodies.

Product Design and Development:

- a. Risk Assessment: We conduct comprehensive risk assessments during the design and development phase of our fitness equipment. This includes identifying potential hazards, evaluating risks, and implementing appropriate safety measures to mitigate or eliminate risks.
- b. Ergonomics: Our products are designed to consider ergonomics and user safety, taking into account factors such as proper body alignment, range of motion, and ease of use.
- c. Clear Instructions: We provide clear and concise instructions for the assembly, installation, and safe use of our fitness equipment. These instructions are available in multiple languages when necessary.
- d. Warning Labels: We incorporate visible warning labels on our equipment to alert users about potential risks, usage limitations, and required safety precautions.

Manufacturing and Quality Control:

- a. Supplier Selection: We carefully select suppliers who share our commitment to safety and quality. We evaluate suppliers based on their compliance with safety regulations, quality control processes, and ethical practices.
- b. Quality Assurance: We maintain stringent quality control procedures throughout the manufacturing process to ensure that our products meet the specified safety standards.
- c. Product Testing: Our fitness equipment undergoes rigorous testing, both internally and by third-party laboratories, to validate safety, durability, and performance. We regularly review and update testing protocols to align with industry advancements.



Distribution and Installation:

- a. Packaging: We use secure and robust packaging materials to protect our products during transportation, minimizing the risk of damage or injury during handling.
- b. Proper Installation: We provide clear instructions for the safe and proper installation of our fitness equipment. We may offer professional installation services or guidance to ensure proper setup and reduce the risk of accidents.

Maintenance and Service:

- a. Routine Inspections: We encourage regular inspections of fitness equipment to identify any potential safety concerns, wear and tear, or damage. We provide guidelines for maintenance and inspection schedules to ensure ongoing safety.
- b. Prompt Repairs: In the event of any reported safety concerns or defects, we promptly address and rectify the issues in accordance with applicable regulations and industry best practices.

Customer Education and Support:

- a. User Training: We offer resources, guides, and training materials to educate customers on the safe and proper use of our fitness equipment. This may include online tutorials, user manuals, or video demonstrations.
- b. Customer Support: We maintain a responsive customer support system to address any safety-related inquiries, concerns, or incident reports promptly. Customers are encouraged to report any safety issues they encounter while using our equipment.

Continuous Improvement:

We are committed to continuous improvement in product safety. We regularly review and enhance our policies, procedures, and product designs to reflect evolving safety standards, industry best practices, and customer feedback.

This Safeguarding Policy is communicated to all employees, stakeholders, and relevant third parties associated with Dyaco UK Ltd. Compliance with this policy is mandatory, and all personnel is responsible for upholding the highest safety standards in their respective roles.



Signed:

Dean Jackson
CEO
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